



737 Columbia Hwy
Hohenwald, TN 38462
Sales Office: 1-888-526-3978

Oliver Travel Trailers Delivery Specialist:

Located in Middle Tennessee, Oliver Travel Trailers is one of the country's fastest growing manufacturers of fiberglass RVs. We are dedicated to "The Oliver Difference" striving to deliver exceptional products to our customers. The Delivery Specialist is one of our primary brand ambassadors ensuring a memorable experience for our customers by executing delivery day activities that exceed our customers' expectations. The Oliver is truly a "best in class" travel trailer and we're looking for a positive and reliable team member with the ability to provide a "best in class" delivery experience. This position is based in Hohenwald, TN and minimal travel may be required.

Responsibilities:

- Welcome customers to Oliver and create a warm greeting upon arrival
- Answer product and delivery related questions
- Execute customer closing documents
- Perform trailer/product orientations
- Provide the highest level of customer service to ensure a great customer experience
- Stage and prepare trailers for delivery
- Be proactive, professional, personal, and passionate
- Work closely with other team members to ensure a successful delivery appointment

Requirements:

- Excellent written and verbal communication skills
- Customer service experience
- Proven ability to work well under pressure and with a diverse range of personalities
- Evidence of a strong team mentality and reliability
- Exceptional attention to detail
- Ability to work 40+ hours a week
- Must have and maintain a valid driver's license and safe driving record
- Experience pulling and backing trailers
- Ability to stand and be active for a period of 2+ hours at a time

Education:

- High School Degree or Equivalent
- Working knowledge of MS Office (Word, Excel, Outlook)